



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

INFORMATION TO BE SUCCESSFUL

Important Information for Swimming Lessons

When you arrive . . .

Please check in with the Welcome Center Desk where you can pick up a branch specific information flyer. They can also direct you to branch specific information such as locker room location and pick up and drop off procedures. Please NOTE: Strollers are never allowed on the pool deck as a safety measure.

May I observe my child's class?

Depending on the branch you may either watch from a viewing area or from the pool deck. When observing from the pool deck please remain seated on the bleachers and refrain from interacting with the swim class while your child is in the water. There are 5 minutes scheduled between classes for you to talk to your child's instructor.

Peek Week

The week registration begins is Peek Week for all of our branches. This is the week you are allowed on deck to watch lessons if your branch normally has you watch from a viewing area. This is also the only week pictures or videos are allowed to be taken.

Electronic Devices

Pictures and videos are not permitted, except during Peek Week for the safety and privacy of all our participants. Camera and cell phones are not permitted in the locker rooms for any reason, except when they are turned off and stored.

Registration for the next session

Progress reports will be issued during Peek Week, which is the week Member registration begins. It is not unusual for a swimmer to need to repeat a level more than once because swimming is progressive. All skills must be achieved for a given level before a child can progress to the next level. Registration opens for Family Members an average of one and a half weeks before Non-Members. Classes can fill up fast, particularly in popular time slots, so register early. You may register online or at the Welcome Center.

We cannot attend class—can we schedule a make-up lesson?

It is the general policy of the YMCA of Greater Boston that participants cannot make up classes missed due to short-term illness or vacation. This policy holds especially true in the aquatic programs due to the ratio of instructor to swimmers. We do issue credits for medically based misses with a doctor's note. See our website for a complete refund policy.

What happens if the pool closes due to weather?

If there is thunder or lightening, the pool and deck area will be closed and locked for thirty minutes from the last sound of thunder or sight of lightening. If local schools are closed for a weather emergency, morning classes are cancelled, each branch will make a decision about afternoon classes based on the safety of the roads. If there is bad weather, please call the Welcome Center before leaving your home to find out if the pool is open or check our Facebook page. Make ups will be offered if time allows. Credits will not be issued for weather related cancellations.

Questions? Ask the Welcome Center or your Aquatics Director!